

If you are a Stago customer

Diagnostica Stago Pty Ltd (Suite G2, 351 Burwood Hwy, Forest Hill 3131 VIC Australia) and Diagnostica Stago SAS (3 allée Thérèse 92600 Asnières sur Seine, France) hereinafter « Stago » as joint controllers are processing some of your personal data collected during the establishment of the commercial contract with the company you are working for. The data were collected in the CRM from you or from your company/organization/laboratory.

It can include your first and last name, position, email address, spoken language, preferred method of contact, phone number, any interest you may have for our events, newsletters, order information, technical information, training and communications with you. The purpose of this processing is:

1. Customer relationship management,
2. Technical support (hot-line, field intervention) including complaint management

As such Stago is the Data Controller and is processing your data for the purpose of its legitimate interest:

1. to manage efficiently the relationship with its customers
2. to be able to inform you of any business, marketing and scientific/educational activity

Your data will be processed until the end of the relationship between Stago and your company / organization. We may then process them for prospect relationship management.

You can request access to your personal data, rectification or erasure thereof, or a restriction of the processing, as well as the possibility of objection to this processing on grounds relating to your particular situation by contacting Stago DPO: [Contact DPO | Stago.com](#).

This data processing does not include an automated individual decision-making nor profiling.

The provision of your contact data is neither statutory nor contractual requirements.

The recipients of your data are Stago departments (marketing, sales, services) and its processors, which provide sufficient guarantees to implement appropriate technical and organizational measures to ensure the security and confidentiality of your personal data.

If after having contacted the DPO you consider that your rights to privacy are not respected, you can lodge a complaint through:

In Australia	In New Zealand
The office of the Australian Information commissioner	The office of the privacy Commissioner
https://www.oaic.gov.au/privacy/privacy-complaints/	https://www.privacy.org.nz/your-rights/making-a-complaint-to-the-privacy-commissioner/

Visit our privacy policy : <https://www.stago.com.au/additional-topics/footer/privacy-policy/>

If you are not yet a Stago customer

Diagnostica Stago Pty Ltd, hereinafter « Stago » is processing some of your personal data collected during a visit to your company/organisation/laboratory or during an exhibition congress or event.

It can include your first and last name, position, email address, spoken language, preferred method of contact, phone number, any interest you may have for our events, newsletters, order information, technical information, training and communications with you. The purpose of this processing is Prospect relationship management.

As such Stago is the Data Controller and is processing your data for the purpose of its legitimate interest:

1. to efficiently manage the relationship with its prospects
2. to be able to inform you of any business, marketing and scientific/educational activities

Your data will be processed for 5 years or until the next renewal of your main coagulation supplier in your company/organization/laboratory.

You can request access to your personal data, rectification or erasure thereof, or a restriction of the processing, as well as the possibility of objection to this processing on grounds relating to your particular situation by contacting Stago DPO: [Contact DPO | Stago.com](#).

This data processing does not include an automated individual decision-making nor profiling.

The provision of your contact data is neither statutory nor contractual requirements.

The recipients of your data are Stago departments (marketing and sales) and its processors, which provide sufficient guarantees to implement appropriate technical and organizational measures to ensure the security and confidentiality of your personal data.

If after having contacted the DPO, you consider that your rights to privacy are not respected, you can lodge a complaint through:

In Australia	In New Zealand
The office of the Australian Information commissioner	The office of the privacy Commissioner
https://www.oaic.gov.au/privacy/privacy-complaints/	https://www.privacy.org.nz/your-rights/making-a-complaint-to-the-privacy-commissioner/

Visit our privacy policy : <https://www.stago.com.au/additional-topics/footer/privacy-policy/>